



Revision number: 8

Purchasing Agent: DEBBIE GUNDERSEN

Item: TELECOMMUNICATIONS - MUSIC ON HOLD SERVICE

Vendor: 35063G A MUZAK
1920 W ALEXANDER STREET
SALT LAKE CITY UT 84119

Internet Homepage:

Telephone: (801) 972-6200

Fax number: (801) 972-6399

Contact: SANDY

Email address:

Brand/trade name: MUZAK

Price: SEE ATTACHED PRICE LIST

Terms: NET 30

Effective dates: 06/01/02 through 2/28/03

Days required for delivery: 2 MONTHS TO COMPLETE ORDER

Price guarantee period: 1 YEAR

Minimum order:

Min shipment without charges:

Other conditions:

NOTE: THIS CONTRACT IS BEING EXTENDED 3 MONTHS SO NEW CONTRACT CAN BE PUT IN PLACE. OLD EQUIPMENT REPLACED BY NEW VENDOR.

This statewide contract is an "AR" (Authorization Required) contract. Authorization is required before purchase can be made. The authorization requirements and procedure is detailed in the attachment to the contract. Order may be placed only after authorization is received. This contract covers only those items listed in the price schedule. It is the responsibility of the agency to ensure that other items purchased are invoiced separately. State agencies will place orders directly with the vendor (creating a PG in Finet) and make payments for the same on a PV referencing the original PG. Agencies will return to the vendor any invoice which reflects incorrect pricing.



AUTHORIZATION REQUIRED: DAS/ITS (INFORMATION TECHNOLOGY SERVICES) ADMINISTERS STATE AGENCY PURCHASES FROM THIS CONTRACT. STATE AGENCIES (EXECUTIVE BRANCH) MUST COORDINATE THEIR PURCHASE THROUGH DAS/ITS AND MAY NOT PURCHASE DIRECTLY FROM THE CONTRACTOR.

PLEASE CONTACT BILL THEEL WITH DAS/ITS AT 538-3333 FOR ASSISTANCE. DAS/ITS WILL CHARGE STATE AGENCIES BASED ON DAS/ITS' UNIVERSAL SURCHARGE RATE PLAN. POLITICAL SUBDIVISIONS (SUCH AS HIGHER EDUCATION, PUBLIC EDUCATION, CITIES AND COUNTIES) MAY PURCHASE DIRECTLY FROM THE CONTRACTOR WITHOUT STATE INVOLVEMENT.

PRICE PER MONTH PER LOCATION: \$22.00

CUSTOM MESSAGES-ON-HOLD:

Quarterly Rotation	\$65.00 per month
Install	\$100.00
Sem-Annual Rotation	\$50.00 per month
Install	\$100.00

Note: All ASCAP, BMI and SESAC (artist licensing) fees are covered in these rates.

Quarterly Rotation (4 times per year) - Muzak will update and make necessary messages-on-hold changes.

Pricing includes:

Script Writing: Customer comes up with bullet points; Muzak writes the script. After the script is written, the customer makes any necessary changes. After the changes have been made and the final script has been approved, the customer chooses the voice talent to be used.

Professional Voice Talent: Customer reviews the finished product to ensure that it is correct.

Muzak e-mails or faxes customers to remind them of when updates are due to ensure that old messages are not played.

Digital messages repeater(s) are installed and maintained as part of the monthly price.

The above is also true for semi-annual messages.

FINET COMMODITY CODES:

91002000000-BACKGROUND MUSIC SERVICES

91579000000-TELECOMMUNICATION SERVICES (NOT OTHERWISE CLASSIFIED)